

Your agency. Connected care.

Technology for small and medium homecare agencies

Help customers book again. Give families clearer visit updates.
Let Ask VitaPonte handle routine questions.

Partner overview and proposed launch offer

A better experience for your customers

Customer retention

Returning customers can book recurring care and request preferred available caregivers.

Fewer routine office calls

Ask VitaPonte helps with booking questions and permitted visit updates, with a route to agency staff.

Earlier visibility of concerns

Patient-approved family participation can help surface missed visits or concerns sooner.

The pilot will measure these benefits. Retention and call reductions are intended outcomes, not guarantees.

Your brand and customer relationships

Your agency

Keep your logo, customer relationships, caregivers and care prices. Your team remains responsible for care delivery.

VitaPonte

Agency branding with visible “Powered by VitaPonte” attribution. A shared platform with separate agency access and permissions.

Ask VitaPonte remains included and accessible for every role.

Patients, permitted family members, caregivers and administrators receive access appropriate to their role.

One connected visit experience

01 Book

Customers review available caregiver profiles and choose a visit or recurring schedule.

02 Confirm

The agency confirms the booking and the caregiver accepts the work.

03 Follow

Departure and arrival updates help customers and authorized family follow the visit.

04 Complete

The caregiver records visit time and confirms notes. Completed records support receipts and reconciliation.

Proposed workflow. The signed pilot scope will confirm available capabilities before live use.

Ask VitaPonte and Family Connect

Ask VitaPonte

Typing and dictation make help easier to reach across the experience.

Routine service questions and permitted updates can reduce the need to call the office. Exceptions go to agency staff.

Family Connect

With patient approval, family members can help book care and follow visit updates.

Patients choose access and can revoke it. Caregivers confirm AI visit summaries before sharing.

Family participation supports visibility. The agency retains care responsibility.

A simple commercial model

5%

of eligible care receipts

Only after an onboarded patient receives a completed visit and the agency collects payment.

One setup fee

Small agency: \$250

Medium agency: \$500

Proposed launch rates include branding, configuration, initial import and staff training.

No monthly subscription or recurring minimum

Monthly reconciliation under signed terms. Exclude canceled and unpaid visits, taxes, tips and pass-through expenses. Deduct refunds. Payment processing costs are separate.

What the 5% fee means

Illustrative visit at \$60 per hour

8 hours of completed, paid care

\$480

Eligible care receipts

\$24

VitaPonte share

\$456

Agency receipts after share

The agency amount is before caregiver pay, processing fees and other expenses.

\$60 per hour is an example assumption, not a national minimum. Registration alone triggers no percentage fee.

A founding agency pilot

A focused 90-day pilot

Start with a small group of private pay customers. Agree on the available features, staff training and patient permissions before launch.

Track routine calls per 100 visits, repeat bookings, authorized family use and response times to concerns.

Let's discuss how VitaPonte could support your agency.

Krimo Salem, Founder and CEO of VitaPonte